

			Previous Years			2015/2016							
			Collection Frequency	2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target	Polarity	DoT
Benefits	CJGE06	JSA Claimants: % of Working Age Population (16-64)	Monthly	2.30%	1.60%	0.80%	0.60%	-	-	-	-	Up is Bad	Good
		Benchmark - National Data	Monthly	3.80%	2.90%	2.00%	1.70%	-	-	-	-		
		Benchmark - Regional Data	Monthly	4.90%	3.80%	2.70%	2.40%	-	-	-	-		
		Regional Rank (Rank out of 15)	Monthly	1	1	1	1	-	-	-	-		
	CJGE07	JSA Claimants: % of Working Age Population (18-24)	Monthly	2.60%	1.50%	0.70%	0.41%	-	-	-	-	Up is Bad	Good
		Benchmark - National Data	Monthly	7.10%	5.00%	3.10%	2.43%	-	-	-	-		
		Benchmark - Regional Data	Monthly	9.00%	6.40%	4.20%	3.41%	-	-	-	-		
		Regional Rank (Rank out of 15)	Monthly	1	1	1	1	-	-	-	-		
	CJGE08	JSA Claimants: % of Working Age Population (16-64) (Over one year)	Monthly	0.50%	0.40%	0.20%	0.20%	-	-	-	-	Up is Bad	Good
		Benchmark - National Data	Monthly	1.00%	0.80%	0.50%	0.50%	-	-	-	-		
		Benchmark - Regional Data	Monthly	1.40%	1.20%	0.80%	0.70%	-	-	-	-		
		Regional Rank (Rank out of 15)	Monthly	1	1	1	1	-	-	-	-		
	CJGE38	Total Benefit Claimants (Working Age 16-64)	Quarterly	11,510	10,670	(avail Aug 15)	-	-	-	-	-	Up is Bad	Good
		Regional Rank (Rank out of 15)	Quarterly	1	1	-	-	-	-	-	-		
	CJGE09	% Total Benefit Claimants (Working Age 16-64)	Quarterly	8.60%	7.90%	(avail Aug 15)	-	-	-	-	-	Up is Bad	Good
		Benchmark - National Data	Quarterly	14.30%	13.30%	(avail Aug 15)	-	-	-	-	-		
		Benchmark - Regional Data	Quarterly	15.90%	14.90%	(avail Aug 15)	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Quarterly	1	1	-	-	-	-	-	-		
	CJGE39	Lone Parents (Working Age 16-64)	Quarterly	910	850	(avail Aug 15)	-	-	-	-	-	Up is Bad	Good
		Regional Rank (Rank out of 15)	Quarterly	1	1	-	-	-	-	-	-		
CJGE10	% Lone Parents (Working Age 16-64)	Quarterly	0.70%	0.60%	(avail Aug 15)	-	-	-	-	-	Up is Bad	Good	
	Benchmark - National Data	Quarterly	1.30%	1.20%	(avail Aug 15)	-	-	-	-	-			
	Benchmark - Regional Data	Quarterly	1.30%	1.30%	(avail Aug 15)	-	-	-	-	-			
	Regional Rank (Rank out of 15)	Quarterly	2	1	-	-	-	-	-	-			
CJGE11	Workless Households % of all Households	Discontinued	13.20%	-	-	-	-	-	-	-	Up is Bad	Neutral	
CJGE130	Universal Credit: Number of claimants on caseload	Monthly	N/A	N/A	60	273	-	-	-	-	Up is Bad	Bad	
CJGE22	Number of vacant city centre shops	Monthly	40	42	40	44	-	-	-	-	Up is Bad	Neutral	
CJGE23	% of vacant city centre shops	Monthly	5.95%	6.25%	5.99%	6.62%	-	-	-	-	Up is Bad	Neutral	

			Previous Years			2015/2016				Target	Polarity	DoT	
			2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4				
		Collection Frequency											
Business	CJGE27	Total Businesses	Annual	8,010	8,135	8,105	-	-	-	-	-	Up is Good	Neutral
		Regional Rank (Rank out of 15)	Annual	8	8	9	-	-	-	-	-		
	CJGE28	Business Births	Annual	720	945	(avail Nov 15)	-	-	-	-	-	Up is Good	Good
		Regional Rank (Rank out of 15)	Annual	11	10	-	-	-	-	-	-		
	CJGE29	Business Deaths	Annual	635	600	(avail Nov 15)	-	-	-	-	-	Up is Bad	Neutral
		Regional Rank (Rank out of 15)	Annual	3	4	-	-	-	-	-	-		
	CJGE30	GVA per head (£)	Annual	23,084	23,483	(avail Dec 15)	-	-	-	-	-	Up is Good	Good
		Regional Rank (Rank out of 15)	Annual	2	2	-	-	-	-	-	-		
CJGE31	Total GVA (£ billion)	Annual	4.62	4.75	(avail Dec 15)	-	-	-	-	-	Up is Good	Good	
	Regional Rank (Rank out of 15)	Annual	9	11	-	-	-	-	-	-			
CJGE32	Business Startups - (YTD)	Monthly	1,494	1,155	1144	254	-	-	-	-	Up is Good	Neutral	
Centre for Cities	CFC04	Business stock per 10,000 population (Rank out of 64)	Annual	20	19	19	-	-	-	-	-	Up is Bad	Neutral
	CFC12	Total CO2 emissions per capita (t) (Rank out of 64)	Annual	20	21	18	-	-	-	-	-	Up is Bad	Neutral
	CFC17	Employment rate (%) (Rank out of 64)	Annual	2	16	12	-	-	-	-	-	Up is Bad	Neutral
	CFC23	Working age population with qualification at NVQ4+ (%) (Rank out of 64)	Annual	7	7	9	-	-	-	-	-	Up is Bad	Bad
Deprivation and Poverty	CJGE13	Proportion of Children in Child Poverty (HMRC)	Annual	11.10%	-	-	-	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	18.60%	-	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	20.00%	-	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	2	-	-	-	-	-	-	-		
Earnings	CJGE14	Median earnings of residents – Gross Weekly Pay (£)	Annual	523.10	526.50	478.70	-	-	-	-	-	Up is Good	Bad
		Benchmark - National Data	Annual	508.3	517.9	520.8	-	-	-	-	-		
		Benchmark - Regional Data	Annual	465.2	479.1	479.0	-	-	-	-	-		
	CJGE15	Median earnings of residents (% difference between York & GB)	Annual	2.83%	1.63%	-8.79%	-	-	-	-	-	Up is Good	Bad
	CJGE16	Earnings gap between the 25 percentile and the median (£) (York)	Annual	244.10	237.90	181.70	-	-	-	-	-	Up is Bad	Good
CJGE17	% of working age population qualified - No qualifications	Annual	6.50%	6.90%	4.80%	-	-	-	-	-	Up is Bad	Good	
	Benchmark - National Data	Annual	9.70%	9.40%	8.80%	-	-	-	-	-			
	Benchmark - Regional Data	Annual	11.60%	10.60%	9.80%	-	-	-	-	-			
	Regional Rank (Rank out of 15)	Annual	1	1	2	-	-	-	-	-			

Create Jobs and Grow the Economy 2015/2016

Produced by the Shared Intelligence Bureau August 2015

Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time

No of Indicators = 37

			Previous Years			2015/2016				Polarity	DoT		
		Collection Frequency	2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4			Target	
Education (Adult)	CJGE18	% of working age population qualified - to at least L2 and above*	Annual	79.80%	80.30%	82.60%	-	-	-	-	-	Up is Good	Good
		Benchmark - National Data	Annual	71.80%	72.40%	73.30%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	68.50%	69.30%	70.00%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	1	1	1	-	-	-	-	-		
	CJGE19	% of working age population qualified - to at least L3 and above*	Annual	65.60%	65.80%	68.40%	-	-	-	-	-	Up is Good	Good
		Benchmark - National Data	Annual	54.90%	55.70%	56.70%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	51.20%	51.50%	52.10%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	1	1	1	-	-	-	-	-		
	CJGE20	% of working age population qualified - to at least L4 and above*	Annual	41.20%	40.20%	40.30%	-	-	-	-	-	Up is Good	Neutral
		Benchmark - National Data	Annual	34.20%	35.10%	36.00%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	29.40%	29.80%	29.70%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	1	1	1	-	-	-	-	-		
Employment	CJGE01	Total In Employment	Annual	104,600	105,400	(avail Sep 15)	-	-	-	-	-	Up is Good	Neutral
		Regional Rank (Rank out of 15)	Annual	10	10	-	-	-	-	-	-		
	CJGE02	Total Employee Jobs	Annual	101,600	102,400	(avail Sep 15)	-	-	-	-	-	Up is Good	Neutral
		Regional Rank (Rank out of 15)	Annual	10	10	-	-	-	-	-	-		
	CJGE03	York's unemployment rate below the national	Quarterly	1.70%	2.00%	1.70%	-	-	-	-	-	Up is Good	Neutral
	CJGE04	% of Full-time employees	Quarterly	67.70%	65.80%	68.10%	-	-	-	-	-	Up is Good	Neutral
		Benchmark - National Data	Quarterly	73.70%	73.90%	74.10%	-	-	-	-	-		
		Benchmark - Regional Data	Quarterly	72.40%	72.70%	72.80%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Quarterly	15	15	15	-	-	-	-	-		
	CJGE05	% of Part time employees	Quarterly	32.20%	33.80%	31.40%	-	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Quarterly	25.80%	25.60%	25.50%	-	-	-	-	-		
		Benchmark - Regional Data	Quarterly	26.90%	26.70%	26.70%	-	-	-	-	-		
	CJGE21	Regional Rank (Rank out of 15)	Quarterly	15	15	15	-	-	-	-	-		
		% of young people not in education, employment or training	Annual	4.90%	4.20%	4.70%	-	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	5.80%	5.30%	4.7%	-	-	-	-	-		
	CJGE21	Benchmark - Regional Data	Annual	6.30%	-	5.1%	-	-	-	-	-		
Regional Rank (Rank out of 15)		Annual	3	2	4	-	-	-	-	-			
Safeguarding	CJGE12	Children under 16 in Workless Households	Discontinued	6.10%	7.60%	-	-	-	-	-	Up is Bad	Neutral	
Tourism	TOU14	Parliament Street Footfall	Monthly	7,941,059	7,844,253	9,616,941	2,131,369	-	-	-	Up is Good	Good	

			Previous Years			2015/2016					Polarity	DoT	
		Collection Frequency	2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
Building Works	<u>BW06a</u>	No of council homes in York failing to meet the decency standard	Annual	36	15	3	-	-	-	-	-	Up is Bad	Good
Educational Attainment	<u>102a</u>	%pt gap in achievement of Level 4+ Reading, Writing & Maths at Key Stage 2 between pupils eligible for FSM in the last 6 years and their peers - (Snapshot)	Annual	26%	20%	19%	-	-	-	-	-	Up is Bad	Good
		Benchmark - National Data	Annual	19.00%	18.00%	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	22.00%	-	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	1	2	-	-	-	-	-	-		
	<u>102b</u>	%pt gap in achievement of 5+A*-Cs GCSE (or equivalent) including English & Maths at Key Stage 4 between pupils eligible for free school meals in the past 6 years and their peers- (Snapshot)	Annual	32%	39%	(Available October 2015)	-	-	-	-	-	Up is Bad	Bad
		Benchmark - National Data	Annual	26.30%	26.70%	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	30.60%	30.60%	-	-	-	-	-	-		
	Regional Rank (Rank out of 15)	Annual	3	1	-	-	-	-	-	-			
Homelessness	<u>HOU101</u>	Number of homeless households in temporary accommodation - (Snapshot)	Quarterly	99	80	65	71	-	-	-	-	Up is Bad	Good
	<u>HOU102</u>	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	47	45	41	47	-	-	-	-	Up is Bad	Bad
	<u>HOU103</u>	Number of households for whom positive action has prevented homelessness - (YTD)	Quarterly	746	683	665	191	-	-	-	-	Up is Good	Neutral
	<u>HOU104</u>	Number of applicant households for which decisions were taken - (YTD)	Quarterly	218	180	188	38	-	-	-	-	Neutral	Neutral
	<u>HOU105</u>	Number of households accepted as homeless and in priority need - (YTD)	Quarterly	146	109	105	23	-	-	-	-	Up is Bad	Good
	<u>HOU106</u>	Number of 16-17 year olds accepted as homeless - (YTD)	Quarterly	2	1	1	0	-	-	-	-	Up is Bad	Neutral
Housing	<u>CAN061</u>	Number of new affordable homes delivered in York - (Year End Forecast)	Quarterly	127	50	136	-	-	-	-	-	Up is Good	Good
	<u>CAN200</u>	Number of council homes let by direct exchange - (YTD)	Monthly	216	247	153	-	-	-	-	-	Up is Good	Bad
	<u>CES09</u>	Net additional homes provided - (YTD)	Monthly	482	345	523	32	-	-	-	-	Up is Good	Neutral
	<u>HOU107</u>	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Quarterly	4692	2306	1545	-	-	-	-	-	Up is Bad	Good
Household Debt	<u>HOU108</u>	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	1.62%	1.31%	1.61%	2.29%	-	-	-	-	Up is Bad	Neutral

Build Strong Communities 2015/2016

Produced by the Shared Intelligence Bureau August 2015

Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time

No of Indicators = 32

Category	Indicator ID	Indicator Description	Collection Frequency	Previous Years			2015/2016				Polarity	DoT	
				2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4			Target
Eng - and	HOU109	% of rent collected (including current arrears brought forward) - (Snapshot)	Quarterly	97.90%	98.04%	97.84%	90.42%	-	-	-	-	Up is Good	Neutral
Libraries	LIB01	Library Visits - All Libraries	Monthly	1,005,595	1,043,285	799083	165,491	-	-	-	-	Up is Good	Bad
Public Realm -	CAN008	Average days taken to remove obscene graffiti - (YTD)	Monthly	0.78	0.69	1.34	0.67	-	-	-	-	Up is Bad	Neutral
	CAN009	Average days taken to remove non-obscene graffiti - (YTD)	Monthly	1.19	0.98	2.05	2.79	-	-	-	-	Up is Bad	Bad
Resident and Corporate Surveys	BSC01	Customer satisfaction that the quality of streets/public places is improving	Annual	63%	49%	-	-	-	-	-	-	Up is Good	Bad
	BSC02	Customer satisfaction on how we work to improve green spaces	Annual	60%	48%	-	-	-	-	-	-	Up is Good	Bad
	BSC03	% of residents who feel its important for them to feel part of their local community	Annual	70%	74%	-	-	-	-	-	-	Neutral	Neutral
	BSC04	% of CYC residents stating it's important residents can influence decisions in their local area	Annual	75%	86%	-	-	-	-	-	-	Up is Good	Good
	BYS001	% of residents who agree that they can influence decisions in their local area - Agree (All Responses)	Annual	29%	24%	-	-	-	-	-	-	Up is Good	Bad
	BYS053	% of residents who are satisfied with their local area as a place to live - Satisfied (All Responses)	Annual	91%	83%	-	-	-	-	-	-	Up is Good	Bad
	BYS079	% of residents who agree that they belong to their local area - Agree (All Responses)	Annual	55%	54%	-	-	-	-	-	-	Up is Good	Neutral
	BYS105	% of residents who agree their local area is a place where people from different backgrounds get on well together - Agree (All Responses)	Annual	73%	58%	-	-	-	-	-	-	Up is Good	Bad
	BYS131	% of residents who agree that York is a safe city to live in, relatively free from crime and violence - Agree (All Responses)	Annual	74%	80%	-	-	-	-	-	-	Up is Good	Good
	BYS254	% of residents who volunteer at least once a month (All Responses)	Annual	26%	33%	-	-	-	-	-	-	Up is Good	Good
	BYS300	% of residents who agree their local area is a safe place to live (All Responses)	Annual	79%	79%	-	-	-	-	-	-	Up is Good	Neutral
	BYS301	% that think CYC/partners are doing well at reducing crime and anti social behaviour	Annual	56%	48%	-	-	-	-	-	-	Up is Good	Bad
BYS302	% of CYC residents think CYC/partners are working well to make communities safer	Annual	54%	45%	-	-	-	-	-	-	Up is Good	Bad	
Tenant Satisfaction	TSS35	% of tenants satisfied that their landlord listens to their views and acts on them	Annual	67.30%	61.57%	61.26%	-	-	-	-	-	Up is Good	Bad

Protect Vulnerable People 2015/2016

Produced by the Shared Intelligence Bureau August 2015

Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time

No of Indicators = 134

			Previous Years			2015/2016				Polarity	DoT	
		Collection Frequency	2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4			Target
PHOF03	Alcohol related admissions to hospital (per 100,000 population)	Annual	594.09	658	-	-	-	-	-	-	Up is Bad	Bad
	Benchmark - National Data	Annual	636.85	645	-	-	-	-	-	-		
	Benchmark - Regional Data	Annual	687.88	697	-	-	-	-	-	-		
	Regional Rank (Rank out of 15)	Annual	3	-	-	-	-	-	-	-		
LAPE01	Months of life lost due to alcohol: Males aged less than 75 years	Annual	11.91	11.69	-	-	-	-	-	-	Up is Bad	Neutral
	Benchmark - National Data	Annual	11.49	11.97	-	-	-	-	-	-		
	Benchmark - Regional Data	Annual	12.26	12.98	-	-	-	-	-	-		
LAPE02	Months of life lost due to alcohol: Females aged less than 75 years	Annual	5.54	5.65	-	-	-	-	-	-	Up is Bad	Bad
	Benchmark - National Data	Annual	5.38	5.58	-	-	-	-	-	-		
LAPE03	Alcohol-specific mortality: Males, all ages (per 100,000 population)	Annual	13.28	14.60	-	-	-	-	-	-	Up is Bad	Bad
	Benchmark - National Data	Annual	14.57	16.61	-	-	-	-	-	-		
	Benchmark - Regional Data	Annual	15.80	18.13	-	-	-	-	-	-		
LAPE04	Alcohol-specific mortality: Females, all ages (per 100,000 population)	Annual	6.83	7.86	-	-	-	-	-	-	Up is Bad	Bad
	Benchmark - National Data	Annual	6.78	7.47	-	-	-	-	-	-		
	Benchmark - Regional Data	Annual	7.49	8.73	-	-	-	-	-	-		
LAPE07	Alcohol-related mortality: Males, all ages (per 100,000 population)	Annual	58.79	60.05	-	-	-	-	-	-	Up is Bad	Neutral
	Benchmark - National Data	Annual	63.20	65.43	-	-	-	-	-	-		
	Benchmark - Regional Data	Annual	66.95	68.36	-	-	-	-	-	-		
LAPE08	Alcohol-related mortality: Females, all ages (per 100,000 population)	Annual	27.16	26.12	-	-	-	-	-	-	Up is Bad	Neutral
	Benchmark - National Data	Annual	28.05	28.42	-	-	-	-	-	-		
	Benchmark - Regional Data	Annual	28.07	30.27	-	-	-	-	-	-		
LAPE09	Under 18s admitted to hospital with alcohol-specific conditions (per 100,000 population)	Annual	28.86	30.50	-	-	-	-	-	-	Up is Bad	Good
	Benchmark - National Data	Annual	44.88	40.10	-	-	-	-	-	-		
	Benchmark - Regional Data	Annual	44.14	38.10	-	-	-	-	-	-		
LAPE10	Admitted to hospital with alcohol-specific conditions: Males, all ages (per 100,000 population)	Annual	387.16	449.00	-	-	-	-	-	-	Up is Bad	Bad
	Benchmark - Regional Data	Annual	521.67	535.00	-	-	-	-	-	-		
LAPE11	Admitted to hospital with alcohol-specific conditions: Females, all ages (per 100,000 population)	Annual	219.11	251.00	-	-	-	-	-	-	Up is Bad	Bad
	Benchmark - National Data	Annual	232.26	241.00	-	-	-	-	-	-		
	Benchmark - Regional Data	Annual	243.63	255.00	-	-	-	-	-	-		

Protect Vulnerable People 2015/2016

Produced by the Shared Intelligence Bureau August 2015

Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time

No of Indicators = 134

			Previous Years			2015/2016								
			Collection Frequency	2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target	Polarity	DoT	
Children's Social Care	<u>CYPL1</u>	Total numbers of out of authority placements reducing due to the provision of enhanced local provision	Quarterly	29	22	25	23	-	-	-	-	Up is Bad	Bad	
	<u>CYPL30</u>	Total Cost of out of authority placements	Annual	431,041	881,882	1,179,013	-	-	-	-	-	Up is Bad	Bad	
	<u>EFL10</u>	Average cost per looked after child (£)	Annual	21,277	20,588	24,939	-	-	-	-	-	Up is Bad	Neutral	
	<u>65</u>	% of children becoming the subject of a Child Protection Plan for a second or subsequent time - (YTD)	Quarterly	19.20%	10.90%	12.20%	25.50%	-	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	13.13%	14.66%	-	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	10.80%	12.43%	-	-	-	-	-	-	-		
	<u>147</u>	% of care leavers in suitable accommodation ADD 19,20 & 21 - (YTD)	Quarterly	100.00%	100.00%	85.20%	100.00%	-	-	-	-	-	Up is Good	Bad
Benchmark - National Data		Annual	88.30%	88.00%	-	-	-	-	-	-	-			
Benchmark - Regional Data		Annual	88.20%	89.00%	-	-	-	-	-	-	-			
<u>CSB38</u>	Number of children provided with one-to-one support by IDAS	Quarterly	-	-	83	-	-	-	-	-	-	Neutral	Neutral	
Children's Social Care - Adoptions	<u>CSS7</u>	% of adopted children who wait less than 20 months between entering care and moving in with adoptive family - (YTD) - (New for 2014/2015)	Quarterly	-	-	62.22%	100%	-	-	-	-	Up is Good	Neutral	
Children's Social Care - Children	<u>EFL1</u>	Numbers of Children Looked After (CLA), this figure excludes Short Term Breaks (per 10k shown in brackets) - (Snapshot)	Quarterly	243 (67)	220 (61)	197 (55)	201 (55)	-	-	-	-	Up is Bad	Good	
Crime - Domestic	<u>CSP18a</u>	Domestic Violence Number of Repeat Incidents	Monthly	944	907	1017	212	-	-	-	-	Up is Bad	Neutral	
	<u>CSP51</u>	Number of Reports of Domestic Abuse Incidents reported to NYP	Monthly	2819	2823	2745	751	-	-	-	-	Up is Bad	Neutral	
	<u>DOMV2</u>	Number of domestic violence incidents involving arrest	Monthly	704	645	593	195	-	-	-	-	Neutral	Neutral	
	<u>DOMV2</u> <u>a</u>	% of domestic violence incidents involving arrest	Monthly	25%	23%	22%	26%	-	-	-	-	Up is Bad	Neutral	
	<u>DOMV3</u>	Number of domestic violence incidents crimed	Monthly	796	787	864	313	-	-	-	-	Neutral	Neutral	
	<u>DOMV3</u> <u>a</u>	% of domestic violence incidents crimed	Monthly	28%	28%	31%	42%	-	-	-	-	Up is Bad	Neutral	
	<u>DOMV4</u>	Number of domestic violence incidents where children present	Monthly	417	516	660	138	-	-	-	-	Up is Bad	Neutral	

Protect Vulnerable People 2015/2016

Produced by the Shared Intelligence Bureau August 2015

Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time

No of Indicators = 134

			Previous Years			2015/2016				Polarity	DoT		
			2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4			Target	
		Collection Frequency											
ancy	PHOF37	Slope index of inequality in life expectancy at birth - Males - (Three year period)	Annual	7.25	7.41	-	-	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	9.24	9.1	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	4	3	-	-	-	-	-	-		
	PHOF17	Slope index of inequality in life expectancy at birth - Females - (Three year period)	Annual	5.91	5.82	-	-	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	6.85	6.9	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	4	3	-	-	-	-	-	-		
Mental Health	PHOF39	Average strengths and difficulties score of the emotional and behavioural health of children looked after continuously for 12 months at 31 March	Annual	14.30	14.40	-	-	-	-	-	-	Up is Good	Neutral
		Benchmark - National Data	Annual	14.00	13.90	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	14.20	14.00	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	9	11	-	-	-	-	-	-		
Obesity	NCMP0 1	% of reception year children recorded as being obese	Annual	8.05%	7.82%	6.98% (Provisional)	-	-	-	-	-	Up is Bad	Good
		Benchmark - National Data	Annual	9.27%	9.48%	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	8.94%	9.20%	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	-	1	-	-	-	-	-	-		
	NCMP0 2	% of children in Year 6 recorded as being obese	Annual	16.36%	15.35%	14.97% (Provisional)	-	-	-	-	-	Up is Bad	Good
		Benchmark - National Data	Annual	18.92%	19.09%	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	19.01%	19.22%	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	-	1	-	-	-	-	-	-		
RM74	School Ofsted Rating - Primary: Outstanding - numbers	Quarterly	-	12	11	11	-	-	-	-	Up is Good	Neutral	
RM75	School Ofsted Rating - Primary: Outstanding -%	Quarterly	-	23.00%	21.00%	21.00%	-	-	-	-	Up is Good	Bad	
RM76	School Ofsted Rating - Primary: Good - numbers	Quarterly	-	28	34	34	-	-	-	-	Up is Good	Good	
RM77	School Ofsted Rating - Primary: Good -%	Quarterly	-	54.00%	65.00%	65.00%	-	-	-	-	Up is Good	Good	
RM78	School Ofsted Rating - Primary: Requires improvement - numbers	Quarterly	-	9	6	6	-	-	-	-	Up is Bad	Neutral	
RM79	School Ofsted Rating - Primary: Requires improvement -%	Quarterly	-	17.00%	12.00%	12.00%	-	-	-	-	Up is Bad	Good	
RM80	School Ofsted Rating - Primary: Inadequate - numbers	Quarterly	-	3	0	0	-	-	-	-	Up is Bad	Good	
RM81	School Ofsted Rating - Primary: Inadequate -%	Quarterly	-	6.00%	0.00%	0.00%	-	-	-	-	Up is Bad	Good	

Protect Vulnerable People 2015/2016

Produced by the Shared Intelligence Bureau August 2015

Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time

No of Indicators = 134

			Previous Years			2015/2016				Polarity	DoT		
		Collection Frequency	2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4			Target	
Ofsted Ratings	<u>RM81b</u>	School Ofsted Rating - Primary: No Rating - numbers	Quarterly	-	0	1	1	-	-	-	-	Neutral	Neutral
	<u>RM81c</u>	School Ofsted Rating - Primary: No Rating - %	Quarterly	-	0.00%	2.00%	2.00%	-	-	-	-	Neutral	Neutral
	<u>RM82</u>	School Ofsted Rating - Secondary: Outstanding - numbers	Quarterly	-	3	3	3	-	-	-	-	Up is Good	Neutral
	<u>RM83</u>	School Ofsted Rating - Secondary: Outstanding -%	Quarterly	-	25.00%	27.00%	27.00%	-	-	-	-	Up is Good	Neutral
	<u>RM84</u>	School Ofsted Rating - Secondary: Good - numbers	Quarterly	-	7	7	7	-	-	-	-	Up is Good	Neutral
	<u>RM85</u>	School Ofsted Rating - Secondary: Good -%	Quarterly	-	58.00%	64.00%	64.00%	-	-	-	-	Up is Good	Good
	<u>RM86</u>	School Ofsted Rating - Secondary: Requires improvement - numbers	Quarterly	-	2	1	1	-	-	-	-	Up is Bad	Neutral
	<u>RM87</u>	School Ofsted Rating - Secondary: Requires improvement -%	Quarterly	-	17.00%	9.00%	9.00%	-	-	-	-	Up is Bad	Good
	<u>RM88</u>	School Ofsted Rating - Secondary: Inadequate - numbers	Quarterly	-	-	0	0	-	-	-	-	Up is Bad	Neutral
	<u>RM89</u>	School Ofsted Rating - Secondary: Inadequate -%	Quarterly	-	0.00%	0.00%	0.00%	-	-	-	-	Up is Bad	Neutral
	<u>RM89b</u>	School Ofsted Rating - Secondary: No Rating - number	Quarterly	-	0	0	0	-	-	-	-	Neutral	Neutral
	<u>RM89c</u>	School Ofsted Rating - Secondary: No Rating - %	Quarterly	-	0.00%	0.00%	0.00%	-	-	-	-	Neutral	Neutral
	<u>RM90</u>	School Ofsted Rating - Overall: Outstanding - numbers	Quarterly	-	15	14	14	-	-	-	-	Up is Good	Neutral
	<u>RM91</u>	School Ofsted Rating - Overall: Outstanding -%	Quarterly	-	23.00%	22.00%	22.00%	-	-	-	-	Up is Good	Neutral
	<u>RM92</u>	School Ofsted Rating - Overall: Good - numbers	Quarterly	-	35	41	41	-	-	-	-	Up is Good	Good
	<u>RM93</u>	School Ofsted Rating - Overall: Good -%	Quarterly	-	55.00%	65.00%	65.00%	-	-	-	-	Up is Good	Good
	<u>RM94</u>	School Ofsted Rating - Overall: Requires improvement - numbers	Quarterly	-	11	7	7	-	-	-	-	Up is Bad	Good
	<u>RM95</u>	School Ofsted Rating - Overall: Requires improvement -%	Quarterly	-	17.00%	11.00%	11.00%	-	-	-	-	Up is Bad	Good
	<u>RM96</u>	School Ofsted Rating - Overall: Inadequate - numbers	Quarterly	-	3	0	0	-	-	-	-	Up is Bad	Good
	<u>RM97</u>	School Ofsted Rating - Overall: Inadequate -%	Quarterly	-	5.00%	0.00%	0.00%	-	-	-	-	Up is Bad	Good
<u>RM97b</u>	School Ofsted Rating - Overall: No Rating - numbers	Quarterly	-	0	1	1	-	-	-	-	Neutral	Neutral	
<u>RM97c</u>	School Ofsted Rating - Overall: No Rating - %	Quarterly	-	0.00%	2.00%	2.00%	-	-	-	-	Neutral	Neutral	

Protect Vulnerable People 2015/2016

Produced by the Shared Intelligence Bureau August 2015

Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time

No of Indicators = 134

			Previous Years			2015/2016				Polarity	DoT		
			2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4			Target	
		Collection Frequency											
Public Health and Wellbeing	PHOF21	Injuries due to falls in people aged 65 and over (per 100,000 population)	Annual	1,912.09	1983.23	-	-	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	2,011.01	2064.26	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	1,913.62	2005.90	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	7	7	-	-	-	-	-	-		
	PHOF24	% of the population exposed to road, rail and air transport noise of 55 dB(A) or more during the night-time	Annual	-	-	-	-	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	-	-	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	-	-	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	-	-	-	-	-	-	-	-		
	PHOF29	Cancer screening coverage - breast cancer (% eligible women screened adequately within previous 3 years)	Annual	81.42%	80.63%	-	-	-	-	-	-	Up is Good	Bad
		Benchmark - National Data	Annual	76.32	75.9	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	76.69	76.13	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	1	1	-	-	-	-	-	-		
PHOF30	Cancer screening coverage - cervical cancer (% eligible women screened adequately within previous 3.5 or 5.5 years)	Annual	74.74%	74.69%	-	-	-	-	-	-	Up is Good	Neutral	
	Benchmark - National Data	Annual	73.93	64.16	-	-	-	-	-	-			
	Benchmark - Regional Data	Annual	76.05	76.16	-	-	-	-	-	-			
	Regional Rank (Rank out of 15)	Annual	13	14	-	-	-	-	-	-			
PHOF31	% of eligible population aged 40-74 who received an NHS Health Check	Annual	-	8.69%	-	-	-	-	-	-	Up is Good	Neutral	
	Benchmark - National Data	Annual	-	9.03%	-	-	-	-	-	-			
	Benchmark - Regional Data	Annual	-	8.24%	-	-	-	-	-	-			
	Regional Rank (Rank out of 15)	Annual	-	6	-	-	-	-	-	-			
PHOF32	Suicide rate (per 100,000 population)	Annual	10.13	-	-	-	-	-	-	-	Up is Bad	Bad	
	Benchmark - National Data	Annual	8.77	-	-	-	-	-	-	-			
	Benchmark - Regional Data	Annual	9.33	-	-	-	-	-	-	-			
	Regional Rank (Rank out of 15)	Annual	10	-	-	-	-	-	-	-			
CYP10-4	Number of Troubled Families turned around - (New 2014/2015)	Quarterly	-	-	306	315	-	-	-	-	Up is Good	Good	
CYP10-5	Troubled Families: Number of identified families that are being/have been worked with - (New for 2014/2015)	Quarterly	-	-	315	315	-	-	-	-	Up is Good	Neutral	
CYP10-6	Troubled Families: Number of families "turned around" for Education and Crime/ASB issues - (New for 2014/2015)	Quarterly	-	-	266	271	-	-	-	-	Up is Good	Good	

Protect Vulnerable People 2015/2016

Produced by the Shared Intelligence Bureau August 2015

Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time

No of Indicators = 134

			Previous Years			2015/2016								
			Collection Frequency	2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target	Polarity	DoT	
Safeguarding (Young People)	<u>CYP10-7</u>	Troubled Families: Number of families "turned around" for Employment - (New for 2014/2015)	Quarterly	-	-	40	44	-	-	-	-	Up is Good	Good	
	<u>EFL2</u>	Numbers of Children with a Child Protection Plan (per 10k shown in brackets) - (Snapshot)	Quarterly	137 (38)	131 (36)	124 (34)	124 (34)	-	-	-	-	Up is Bad	Good	
	<u>PHOF27</u>	Under 18 conceptions: conceptions in those aged under 16 (per 1,000 females aged 13-15) (Calendar Year)	Annual	6.2	2.8	-	-	-	-	-	-	-	Up is Bad	Good
		Benchmark - National Data	Annual	5.56	4.8	-	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	6.8	6	-	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	6	1	-	-	-	-	-	-	-		
	<u>PHOF28</u>	Hospital admissions caused by unintentional and deliberate injuries in children (aged 0-14 years) (per 10,000 resident population)	Annual	95.84	99.79	-	-	-	-	-	-	-	Up is Bad	Bad
		Benchmark - National Data	Annual	103.83	112.16	-	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	109.57	120.97	-	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	3	1	-	-	-	-	-	-	-		
School Strategy and Planning	<u>PriFSM</u>	Primary pupils eligible for and claiming Free School Meals	Annual	11.50%	10.20%	-	-	-	-	-	-	Neutral	Neutral	
		Benchmark - National Data	Annual	18.10%	17.00%	-	-	-	-	-	-			
		Benchmark - Regional Data	Annual	18.60%	18.10%	-	-	-	-	-	-			
	<u>RM3</u>	% of primary schools with 25% or more of their places unfilled - (Snapshot)	Annual	10.00%	8.00%	6.00%	-	-	-	-	-	Up is Bad	Good	
	<u>RM5</u>	% of primary schools oversubscribed by 5% or more (@ January school census) - (Snapshot)	Annual	13.00%	16.00%	18%	-	-	-	-	-	Up is Bad	Bad	
	<u>RM20</u>	% of 1st preferences secured for York children for the Primary school admission round (relates to the future academic year i.e. 12/13 figure relates to 13/14 academic year) - (Snapshot)	Annual	92.00%	93.00%	91.60%	-	-	-	-	-	Up is Good	Neutral	
	<u>RM70</u>	Number of primary school places in York	Annual	13,742	13,914	-	-	-	-	-	-	Neutral	Neutral	
	<u>RM71</u>	Projected number of primary school aged-pupils in York	Annual	12,870	13,230	-	-	-	-	-	-	Neutral	Neutral	
	<u>SecFSM</u>	Secondary pupils eligible for and claiming Free School Meals	Annual	8.40%	7.80%	-	-	-	-	-	-	-	Neutral	Neutral
		Benchmark - National Data	Annual	15.10%	14.60%	-	-	-	-	-	-	-		
Benchmark - Regional Data		Annual	16.00%	15.60%	-	-	-	-	-	-	-			
<u>RM4</u>	% of secondary schools with 25% or more of their places unfilled - (Snapshot)	Annual	25.00%	25.00%	11%	-	-	-	-	-	Up is Bad	Good		
<u>RM6</u>	% of secondary schools oversubscribed by 5% or more in years 7-11 (@ January school census) - (Snapshot)	Annual	-	0.00%	11%	-	-	-	-	-	Up is Bad	Bad		

Protect the Environment 2015/2016

Produced by the Shared Intelligence Bureau August 2015

Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time

No of Indicators = 25

			Previous Years			2015/2016					Polarity	DoT	
			2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
Waste	<u>CES36</u>	Household waste recycled / composted- (YTD)	Quarterly	45.96%	43.63%	44.11%	Available Aug 2015	-	-	-	-	Up is Good	Neutral
		Benchmark - National Data	Annual	43.22%	43.45%	(avail Nov 15)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	43.31%	43.85%	(avail Nov 15)	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	6	9	-	-	-	-	-	-		
	<u>CES37</u>	Municipal waste landfilled - (YTD)	Quarterly	53.76%	55.83%	56.06%	Available Aug 2015	-	-	-	-	Up is Bad	Bad
		Benchmark - National Data	Annual	33.89%	30.93%	(avail Nov 15)	-	-	-	-	-		
		Benchmark - Regional Data	Annual	38.17%	34.71%	(avail Nov 15)	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	12	13	-	-	-	-	-	-		
	<u>CES38</u>	Total tonnes of municipal waste collected (household, commercial, prescribed and inert waste) - (YTD)	Quarterly	97,000	93,830	93,430	Available Aug 2015	-	-	-	-	Neutral	Neutral
	<u>CES39</u>	Tonnes of Landfilled waste - Household (excluding liquid waste) - (YTD)	Quarterly	45,930	46,850	46,740	Available Aug 2015	-	-	-	-	Up is Bad	Bad
	<u>CES40</u>	Tonnes of Landfilled waste - Commercial collection rounds - (YTD)	Quarterly	6,220	5,620	5,630	Available Aug 2015	-	-	-	-	Up is Bad	Neutral
	<u>CES41</u>	Tonnes of Landfilled waste - Combined (excluding liquid waste)	Quarterly	52,150	52,470	52,370	Available Aug 2015	-	-	-	-	Up is Bad	Neutral
	<u>CES42</u>	Cost of landfill tax - Household (excluding liquid waste)	Quarterly	£2,939,520	£3,373,200	£3,739,200	Available Aug 2015	-	-	-	-	Up is Bad	Bad
<u>CES43</u>	Cost of landfill tax - Commercial collection rounds	Quarterly	£398,080	£404,640	£450,400	Available Aug 2015	-	-	-	-	Up is Bad	Bad	
<u>CES44</u>	Cost of landfill tax - Combined (excluding liquid waste)	Quarterly	£3,337,600	£3,777,840	£4,189,600	Available Aug 2015	-	-	-	-	Up is Bad	Bad	
<u>CES45</u>	% of properties offered 2 kerbside recycle collections - (YTD)	Quarterly	98.70%	98.80%	99%	Available Aug 2015	-	-	-	-	Up is Good	Good	

Get York Moving 2015/2016

Produced by the Shared Intelligence Bureau August 2015

Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time

No of Indicators = 15

			Previous Years			2015/2016					Polarity	DoT	
			2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
		Collection Frequency											
Highways Maintenance	<u>CES03</u>	% of road and pathway network that are grade 3 (poor condition) - roadways	Annual	15%	16%	-	-	-	-	-	-	Up is Bad	Neutral
	<u>CES04</u>	% of road and pathway network that are grade 3 (poor condition) - pathways	Annual	5%	4%	-	-	-	-	-	-	Up is Bad	Good
	<u>CES05</u>	% of Principal roads where maintenance should be considered (NI 168)	Annual	2%	2%	-	-	-	-	-	-	Up is Bad	Neutral
	<u>CES06</u>	% of Non-principal classified roads where maintenance should be considered (NI 169)	Annual	5%	4%	-	-	-	-	-	-	Up is Bad	Good
	<u>CES07</u>	% of Unclassified roads where maintenance should be considered (old BV224b)	Annual	10%	10%	-	-	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	17%	-	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	17%	-	-	-	-	-	-	-		
Regional Rank (Rank out of 15)		Annual	3	-	-	-	-	-	-	-			
Public Transport	<u>CAN031</u>	Bus journeys originating in the authority area (P&R only) - (YTD) (Provisional until financial year end) (LI 3b)	Monthly	4.38m	4.45m	4.51m	Available Aug 2015	-	-	-	-	Up is Good	Good
	<u>CAN032</u>	Local bus passenger journeys originating in the authority area (excluding P&R) - (YTD) (Provisional until financial year end) (LI 3a)	Monthly	9.70m	10.38m	10.48m	Available Aug 2015	-	-	-	-	Up is Good	Good
	<u>CAN032-A</u>	Total Number of Bus Journeys (YTD) - (Provisional until financial year end)- this is not a local indicator and is not comparable with the DfT published figure	Monthly	14.08m	14.83m	Avail Aug 15	Available Aug 2015	-	-	-	-	Up is Good	Good
	<u>CAN033</u>	% of Non-frequent bus services running on time (LI 22a)	Annual	82.0%	84%	-	-	-	-	-	-	Up is Good	Good
	<u>CAN034</u>	Average excess waiting time for frequent bus services (Minutes and seconds - decimal) (LI 22)	Annual	0.9	0.6	-	-	-	-	-	-	Up is Bad	Good
Sustainable Travel	<u>CES26</u>	Index of cycling activity (AM Peak) (Calendar Year) (Baseline 2009)	Annual	115%	122%	129%	-	-	-	-	-	Up is Good	Good
	<u>CES27</u>	Index of cycling activity (PM Peak) (Calendar Year) (Baseline 2009)	Annual	115%	123%	125%	-	-	-	-	-	Up is Good	Good
	<u>CES28</u>	Index of cycling activity (12 hour) (Calendar Year) (Baseline 2009)	Annual	115%	125%	128%	-	-	-	-	-	Up is Good	Good
	<u>CES33</u>	Pedestrians crossing the inner cordon (12hr into & out of city centre) Indexed baseline 2009/10	Annual	105.5%	106.4%	106.6%	-	-	-	-	-	Up is Good	Neutral
	<u>CES34</u>	% of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus - excluding cars, Lift, Motorcycle, Train) (LI 4)	Annual	76.30%	73.00%	68.30%	-	-	-	-	-	Up is Good	Bad

Our Organisation 2015/2016

Produced by the Shared Intelligence Bureau August 2015

Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time

No of Indicators = 23

				Previous Years			2015/2016				Polarity	DoT	
			Collection Frequency	2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4			Target
02: Do it online	<u>YCC026</u>	Do it Online - Number of service requests (Data Unvalidated)	Weekly	-	15629	16969	2988	-	-	-	-	Neutral	Neutral
	<u>YCC027</u>	Do it Online - Number of new user account created	Weekly	-	9,313	-	-	-	-	-	-	Up Is Good	Neutral
11: Phone Statistics -	<u>YCC117</u>	YCC % Calls answered in 20 seconds - TOTAL	Weekly	-	42.50%	47.60%	45.00%	-	-	-	-	Up Is Good	Good
	<u>YCC118</u>	YCC % Calls Answered - TOTAL	Weekly	-	76.40%	79.50%	81.60%	-	-	-	-	Up Is Good	Good
Finance	<u>OCC03</u>	% of non-domestic rates collected in year - (YTD)	Monthly	98.02%	98.02%	98.20%	32.27%	-	-	-	98.50%	Up is Good	Neutral
		Benchmark - National Data (England)	Annual	97.73%	97.93%	98.11%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	-	-	4	-	-	-	-	-		
	<u>OCC10</u>	Non-domestic receipts collected in year (£m) - (YTD)	Monthly	93.67	96.73	100.38	33.65	-	-	-	-	Up is Good	Good
	<u>OCC04</u>	% reduction in non-domestic rates prior year's balances - (YTD)	Monthly	23.03%	47.27%	33.09%	6.46%	-	-	-	42.00%	Up is Good	Neutral
	<u>OCC06</u>	Number of days taken to process Housing Benefit/Council Tax Benefit new claims and change events	Monthly	14.57	18	11	12	-	-	-	-	Up is Bad	Good
	<u>OCC07</u>	Benefit Reception Numbers	Monthly	2,314	1,868	1,848	1,597	-	-	-	-	Neutral	Neutral
	<u>OCC08</u>	Average Benefit Caseload for CYC	Monthly	15,123	13,919	13,103	12,870	-	-	-	-	Up is Bad	Good
<u>OCC11</u>	% of supplier invoices paid within 30 days	Monthly	94.93%	93.19%	96.48%	-	-	-	-	100%	Up is Good	Neutral	
Finance - Council Tax	<u>OCC01</u>	% of council tax collected in year - (YTD)	Monthly	97.94%	97.58%	97.55%	29.81%	-	-	-	97.80%	Up is Good	Neutral
		Benchmark - National Data (England)	Annual	97.37%	96.96%	97.01%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	-	-	3	-	-	-	-	-		
	<u>OCC02</u>	Council tax receipts collected in year (£m) - (YTD)	Monthly	82.85	87.21	90.27	27.43	-	-	-	-	Up is Good	Good
<u>OCC05</u>	% reduction in council tax prior year's balances - (YTD)	Monthly	35.29%	38.34%	33.78%	12.47%	-	-	-	42.00%	Up is Good	Neutral	
Staffing	<u>OCC09</u>	CYC Apprenticeships	Annual	20	14	18	-	-	-	-	-	Up is Good	Neutral
Staffing: 01 - Headcount & FTE	<u>STF01</u>	Staff Headcount - CYC Total (Including Schools) - (Snapshot)	Monthly	-	7038	6096	5336	-	-	-	-	Neutral	Neutral
	<u>STF01a</u>	Staff Headcount - CYC Total (Excluding Schools) - (Snapshot)	Monthly	-	-	2812	2776	-	-	-	-	Neutral	Neutral
	<u>STF08</u>	Staff FTE - CYC Total (Including Schools) - (Snapshot)	Monthly	-	4562	3995	3925	-	-	-	-	Neutral	Neutral
	<u>STF08a</u>	Staff FTE - CYC Total (Excluding Schools) - (Snapshot)	Monthly	-	-	2194	2193	-	-	-	-	Neutral	Neutral



Our Organisation 2015/2016

Produced by the Shared Intelligence Bureau August 2015

Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time

No of Indicators = 23

			Previous Years			2015/2016							
			Collection Frequency	2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target	Polarity	DoT
Staffing: ng: 02 -	<u>CYC01</u>	Average sickness days lost per FTE - CYC (Excluding Schools) - (YTD)	Monthly	-	8.39	11.39	2.2	-	-	-	-	Up is Bad	Bad
	<u>EDU03</u>	Average sickness days lost per FTE - Schools - (YTD)	Monthly	-	6.54	7.79	1.4	-	-	-	-	Up is Bad	Neutral
	<u>STF32</u>	Voluntary Turnover (%) - CYC Total (Including Schools)	Quarterly	-	-	8.50%	1.60%	-	-	-	-	Up is Bad	Neutral
	<u>STF32a</u>	Voluntary Turnover - CYC Total (Excluding Schools)	Quarterly	-	-	7.00%	1.50%	-	-	-	-	Up is Bad	Neutral